

Hem Terms and Conditions of booking and cancellation policy

As a small boutique establishment with a focus on quality and sustainability, we offer a set omnivore menu that changes regularly. Example menus are available online. In an effort to reduce paper, printed menus are not provided. We can provide a herbivore (Vegetarian option) if ordered 24 hours in advance - please annotate on the booking comments. Please note that we cannot cater for Vegan, Coeliac diets or any dairy intolerances or allergies. Our limited storage and stock holdings mean that additional requests cannot be catered for. Children are welcome to dine with their parents/guardians if they are familiar with restaurants of this nature and the menus we provide - we do not offer a children's menu. We would recommend suitability for ages 10 years and over.

Cancellation Policy. All bookings are subject to our cancellation policy. Credit/ Debit card details will be requested at the time of booking. Bookings will be subject to a £50 pp charge in the event of a no show or cancellation within 48 hours of the reservation date/time. This includes a reduction in numbers on a table booking within 24 hours. We will hold the table for 20 mins past the table reservation time. Otherwise, we reserve the right to release the table and charge the cancellation fee.